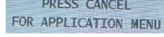# HOWTO: PERFORM PARTIAL DOWNLOAD

INSTRUCTIONS ON THE INGENICO LANE 3000
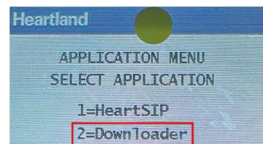
1. **REBOOT** by pressing the yellow key and the pound sign key at the same time.
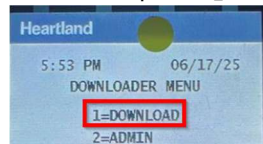
2. After 30-45 seconds, the screen PRESS CANCEL FOR APPLICATION MENU should appear, then press the red key.

    A. NOTE: *If you miss this screen* PRESS CANCEL FOR APPLICATION MENU, *then repeat Step 1 to reboot once again*...

3. Application Menu, select option **[2=DOWNLOADER]**

Heartland
APPLICATION MENU
SELECT APPLICATION
1=HeartSIP
2=Downloader

4. Downloader Menu, select option **[1=DOWNLOAD]**

Heartland
5:53 PM   06/17/25
DOWNLOADER MENU
1=DOWNLOAD
2=ADMIN

5. Download Type, select option **[2=PARTIAL]**

Heartland
DOWNLOAD
SELECT DOWNLOAD TYPE
1=FULL
2=PARTIAL
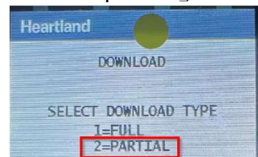
6. Download Settings, select option **[1=YES]** the device will reboot automatically and return to normal operation.

Heartland
DOWNLOAD
ARE SETTINGS CORRECT?
APP ID:
TID: 90916159
1=YES
2=NO
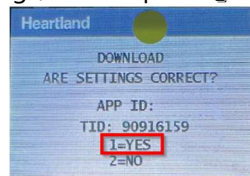
Need help? Call the GGI Helpdesk (866) 505-3395